

MIKE,

This is the letter  
John Keane recently  
sent to you in  
response to your  
Dinner Line  
note,

August 15, 1995

Keane, Inc.  
4501 Erskine Road  
Blue Ash, Ohio 45242

Dear Billable Entity:

I received your NOTE regarding SOME DATA SELLING THING. I really appreciate your input regarding this THING YOU WANT.

Keane strives to meet the needs of all billable units. Your request for EXTRA STUFF AND WHATEVER has been considered and although there is some merit in your request, we don't want to do it.

PEOPLE WHO BILL A LOT are very important to our PROFIT LINE AT THE CLEVELAND branch and we wish you all the success in your project at PROCTOR + GAMBSL.

Sincerely,

Signature of Mike in Boston

John F. Keane Sr.